

QUALITY AND ENVIRONMENTAL POLICY

Linea diagonal internacional, S.L.U is a company specialized in International transport of all kinds of goods between Spain, Portugal, France and Scandinavia.

Our goal is to plan, organize and control of all tasks to make transport of goods from origin to destination possible. To achieve this, we have staff with clear vocation to customer support. We have the suitable technical and logistics tools to accomplish clients' needs, always keeping quality and environmental standards.

As a company dedicated to logistics and transport services, we consider the following rules as our basic principles in service management, always looking for needs' accomplishment for all involved parties (clients, staff, suppliers and environment), through definition and development of an integrated management system, based on rules UNE-EN-ISO 9001:2015 y UNE-EN-ISO- 14001:2015:

- ❖ Fulfill our clients' expectations and overcome them when possible, guaranteeing security, quality and integrity of the transported products. We are provided with one of the best technologies in the market, being flexible and adapting to their needs, providing real-time information and managing incidences immediately.
- ❖ Involve our staff in all company activities: promoting teamwork, all staff skills and secure work environment to ensure employees' motivation.
- ❖ Choose those suppliers that can provide quality service, ensuring respect for environment. We promote professional and personal development for all our collaborators.
- ❖ Offer quality service, with qualified staff able to assist clients' demands. We guarantee their satisfaction through competitive prices, and quick and secure service. We keep a positive attitude and constant and personalized communication from beginning to end of our services.
- ❖ Comply with valid legislation and environmental standards and apply voluntarily other new requirements that we can subscribe to and prevent pollution.

The continuous improvement in our services is a commitment from **Linea diagonal internacional, S.L.U**. That is the reason why we fix our goals in quality and environmental management, we establish these policies in the company, we check it periodically and we transmit it to all the staff in the company.

Diego Cánovas Kastenmüller
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